



The Future of Insurance: AI Beyond ChatGPT

Evolution Journey

Insurance Evolution

Paper-Based Era

Online Services

Predictive Insurance

1980s

2000s

2010s

2020s

2025+

Digital
Documentation

AI & ML Joined

Methaq Today

- 2024

2024

2025



Our Foundation

Established Trust
Strong Partnerships
Regional Presence



Strategic Planning

Digital Transformation Roadmap
Innovation Framework Development
Team Capability Enhancement

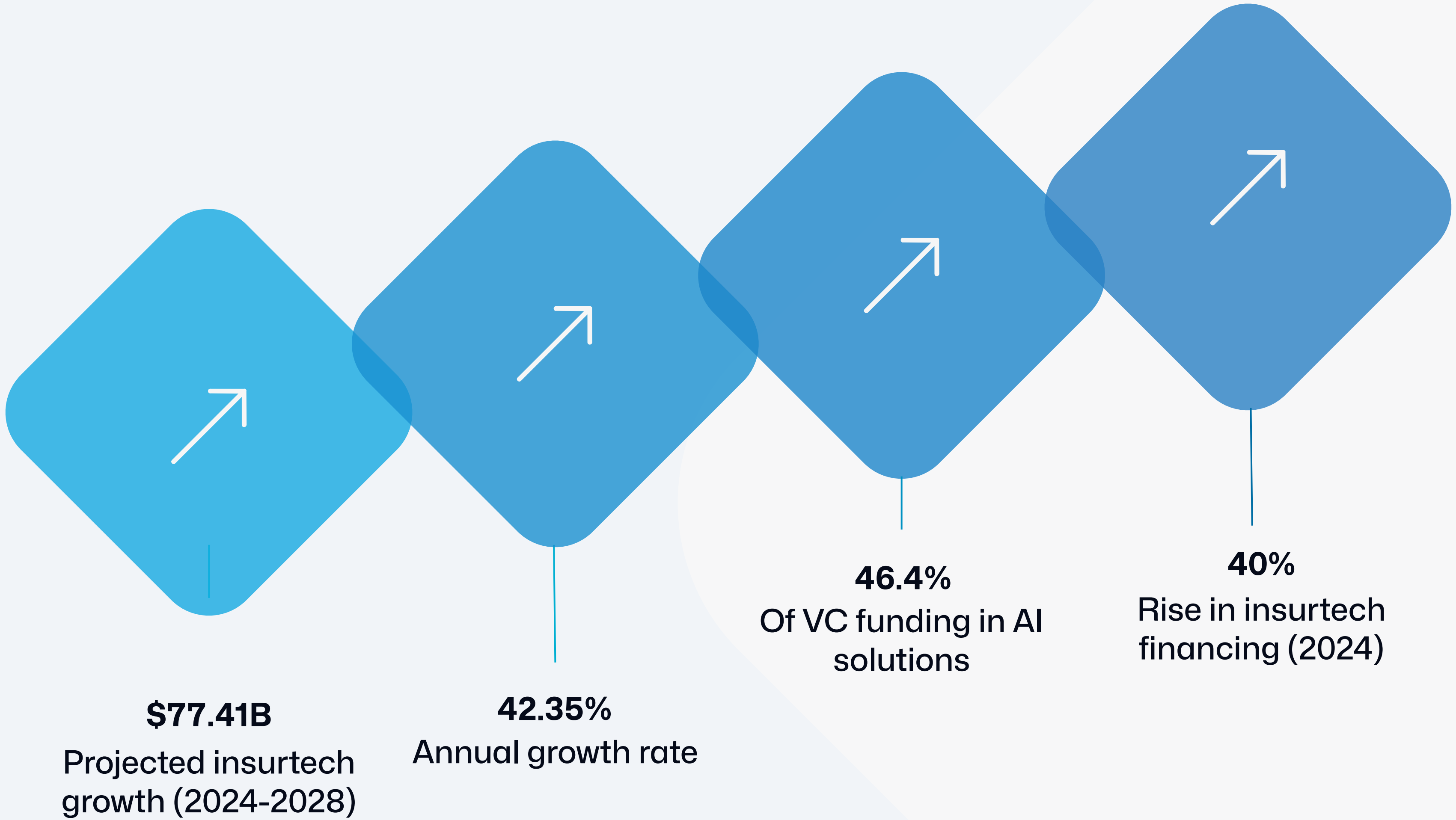


Evolution Launch

February: Innovation Month Launch
Digital Service Enhancement
Customer Experience Transformation

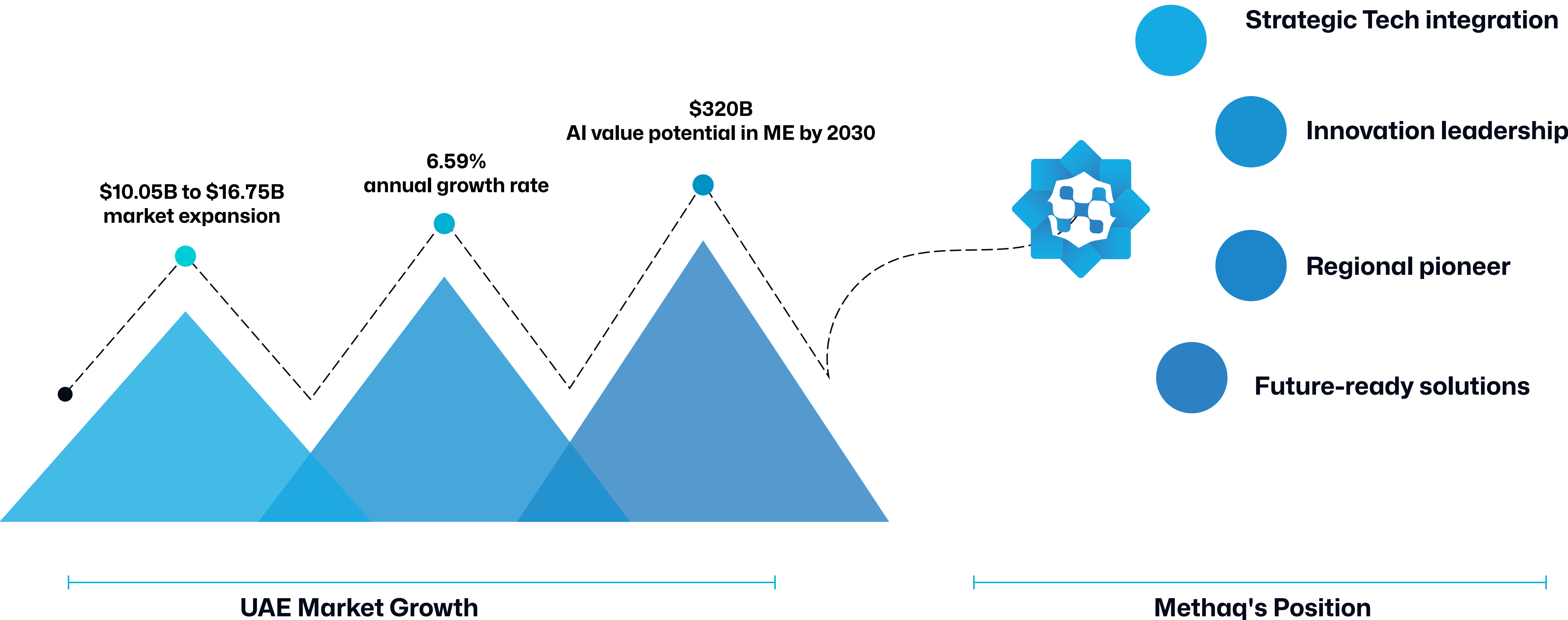
Global Insurance Technology Landscape

Global Transformation



"\$77.41B projected insurtech growth (2024-2028)" - Technavio Global Insurtech Market Report 2024
"42.35% annual growth rate" - Technavio Global Insurtech Market Report 2024
"46.4% of VC funding in AI solutions" - PitchBook Data 2024
"40% rise in insurtech financing" - CB Insights Q2 2024 Report

UAE's Innovation Vision



"\$10.05B to \$16.75B market expansion" - Allied Market Research UAE Insurance Market Outlook 2024
"6.59% annual growth rate" - Allied Market Research UAE Insurance Market Outlook 2024
"\$320B AI value potential in ME by 2030" - PwC Middle East AI Report 2024

AI in Insurance: Real Impact

Transforming Insurance Operations

- 60% reduction in claims processing time
- 40% decrease in operational costs
- 75% improvement in fraud detection
- 24/7 automated assessment
- Real-time risk evaluation

Real World Impact

- Instant claim initiation
- Smart fraud prevention
- Automated underwriting
- Predictive risk modeling
- Enhanced customer experience

"60% reduction in claims processing time" - McKinsey Insurance Analytics Survey 2024

"40% decrease in operational costs" - Deloitte Insurance Industry Outlook 2024

"75% improvement in fraud detection" - KPMG InsurTech Analysis 2024

"24/7 automated assessment" - Industry benchmarks from multiple implementations

Methaq's Journey

01

Foundation (Now)

Cloud Migration & Infrastructure Enhancement
Advanced Technology Ecosystem Development
Smart Automation Framework
Team Technology Enablement

02

Evolution (Through Q4 2025):

Complete Ecosystem Implementation
AI/ML Solutions Integration
Enhanced Claims Management
Advanced Customer Service Tools

03

Continuous Innovation (2026+):

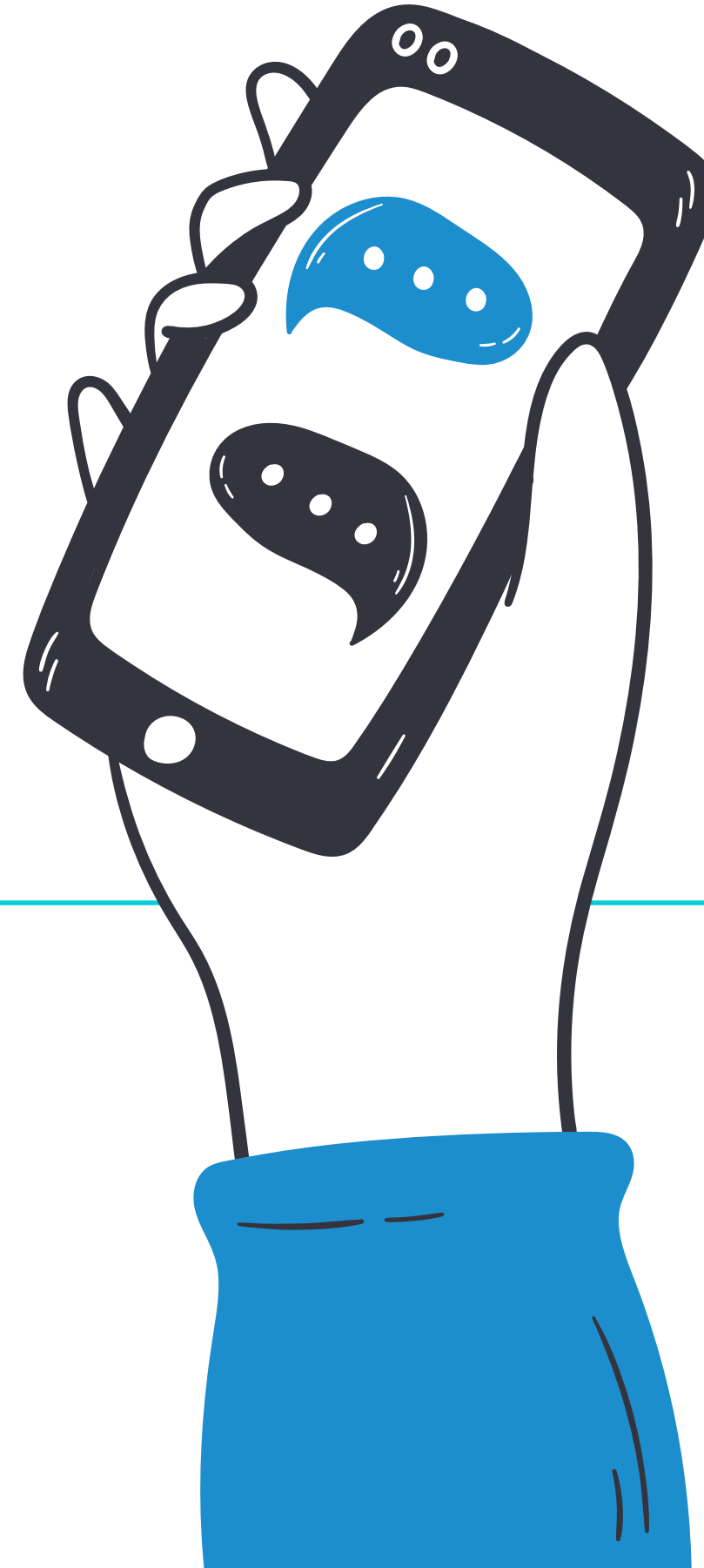
Established Digital Excellence
Adaptable Technology Foundation
Ready for Future Integration



Implementation in Action

Real-Time Solutions

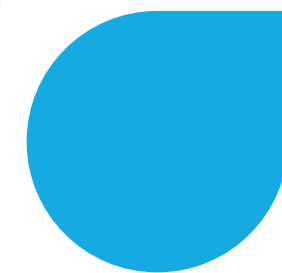
- Smart Claims Hub
- 15-minute initial assessment
- Automated documentation
- Real-time status updates
- Risk Analysis Platform
- Instant policy recommendations



- Dynamic risk scoring
- Automated underwriting
- Customer Experience Portal
- 24/7 service access
- Personalized dashboards
- Smart document processing

The Human Element

Empowering Our Team



Enhanced Decision Support

Data-driven insights

Risk assessment tools

Automated routine tasks

Professional Growth

New skill development



Tech certification programs

Innovation leadership roles

Customer Focus

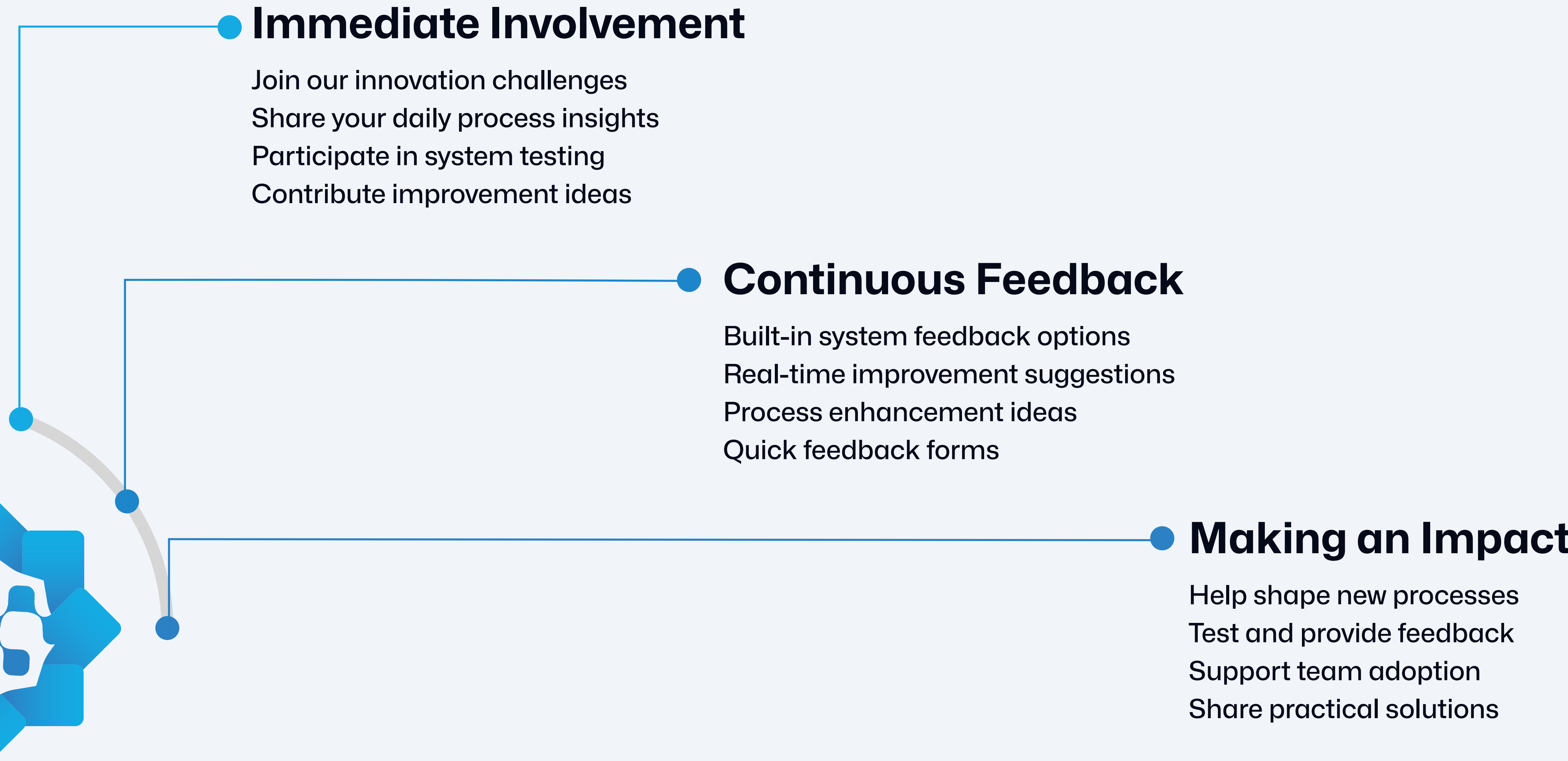
More time for complex cases

Enhanced service delivery

Personalized solutions

Innovation In Practice

Your Role in Our Journey



● Immediate Involvement

- Join our innovation challenges
- Share your daily process insights
- Participate in system testing
- Contribute improvement ideas

● Continuous Feedback

- Built-in system feedback options
- Real-time improvement suggestions
- Process enhancement ideas
- Quick feedback forms

● Making an Impact

- Help shape new processes
- Test and provide feedback
- Support team adoption
- Share practical solutions



Looking Forward

2025 Key Milestones

Q2-Q3 2025

- New System Implementation Begins
- Core Insurance Ecosystem Launch
- Initial AI Tools Integration
- Team Training and Support

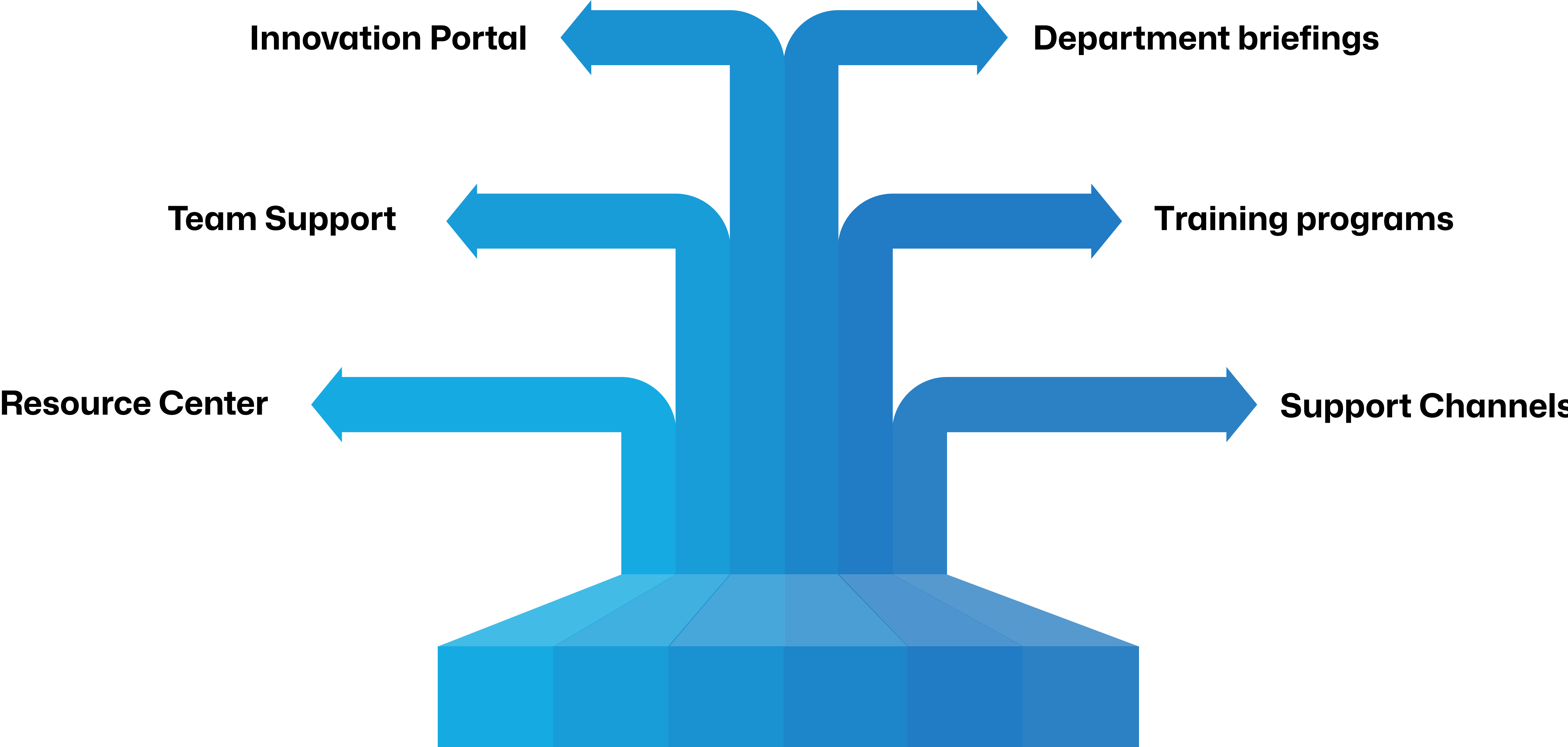
Q4 2025

- Enhanced Digital Services
- Streamlined Processes
- Connected Department Solutions
- Improved Customer Experience

**Building
Together**

- Regular Updates on Progress
- Continuous Support and Training
- Easy Feedback Channels
- Practical Learning Resources

Join the journey



ميثاق
METHAQ



Your Trust, Evolved.